Look for Mailing to Your Home from UMR -- New Health Insurance Carrier

UAMS employees insured through the UA System health plan should have received a mailing at their home address from UMR, the new medical insurance plan administrator starting in January 2013.

The mailing contains two documents called “Summary of Coverage” – one for UA SmartCare Classic and one for UA SmartCare POS (Point of Service). This is a new document required under the Patient Protection and Affordable Care Act. It’s in a standard format that all insurance companies must use, for the purposes of comparing medical plans.

Since we’re not accustomed to seeing our benefits information in this format, the document may create concerns that our health plan is changing. This is not the case. In fact, enhancements are being made to our plan effective 1-1-2013. Look for a mailing from Human Resources with more details, to go out by mid November. You’ll learn of the medical plan enhancements, how or if you’re impacted by the change from QualChoice to UMR, and your open enrollment opportunities.

A representative from UMR will be at the UAMS Benefits Fair Nov. 14.

For more information contact the Office of Human Resources at 501-686-5650.