

**UAMS Employee Benefits Update**  
**COVID 19**  
**March 20, 2020**

**UMR Medical Insurance:**

The UAS Health Plan will cover testing for the coronavirus as a standard coverage preventive care item at \$0 out-of-pocket cost for our Plan members. Health Plan coverage and participation will continue to follow regular plan guidelines. For questions contact UMR at **UMR website** or call 1-888-438-6105.

**The Standard – Short-Term Disability (STD) Claims Questions Specific to COVID-19:**

The Standard will evaluate each claim for short-term disability benefits due to the claimant's COVID-19 diagnosis based on the specific facts and the applicable group STD insurance policy.

***Does a diagnosis of COVID-19 qualify an employee for STD benefits?***

Such individuals will retain coverage under the STD policy for the duration of quarantine, and The Standard will evaluate any claim for disability benefits individually.

***If employees are traveling and unable to return home due to COVID-19 concerns, can they use the Travel Assistance benefit under our group policy?***

Yes. Travel Assistance for employees with that benefit will remain available to covered employees. If an individual has tested positive for COVID-19, their request would be treated like a standard medical case. If the individual is eligible for transport benefits, those benefits would be arranged in accordance with the departing and receiving country's government clearance on flying.

All individuals should ensure they have the latest travel advisories regarding the coronavirus and their intended destination. This information can be accessed at the following site:  
<https://travel.state.gov/content/travel/en/traveladvisories/traveladvisories.html/>

As always, The Standard will remain flexible and work with affected customers and employers on a case-by-case basis. To file a Short Term Disability claim please call 1-888-641-7194, group policy number 752587. Alternatively, click [here](#) for more details.

**TIAA Virtual Employee Meetings:**

TIAA has temporarily suspended on-campus visits by Financial Consultants, Relationship Managers and other members of the service team. TIAA is suspending face-to-face employee meetings at TIAA offices. Instead, they will work with employees by phone, email, Webex, virtual meetings (phone or video), web sites and other channels. TIAA Financial Consultants typically have on-campus dates scheduled several weeks in advance. TIAA is contacting each participant with an existing meeting on the calendar to offer a virtual meeting as an alternative. The scheduling site [www.tiaa.org/schedulenow](http://www.tiaa.org/schedulenow) will remain functional as a method

of scheduling individual meetings. During the suspension period, any “in-person” meetings scheduled on our web site will be held virtually. For questions visit the [TIAA website](#) or call 1-800-842-2252.

**Fidelity Virtual Employee Meetings:**

For the next 30 days Fidelity will be changing all face-to-face appointments to phone appointments via their reservation system. Fidelity is currently reaching out to all scheduled appointments to make sure they are aware. For questions visit the [Fidelity website](#) or call 1-800-343-0860.

**UARK - UAMS-Little Rock Branch:**

UARK will restrict days of operations next week to Monday 3/23, Wednesday 3/25 and Friday 3/27. For questions, please contact UARK:

UAMS Little Rock -501-686-6419, Toll-Free - 800-499-8328, Email [questions@uarkfcu.com](mailto:questions@uarkfcu.com).

**Please Note: The 2021 Wellness Incentive will be earned by achieving the following:**

1. Completion of a Preventive Care screening or Preventive Care-Wellness visit between 11/1/2019 – 10/31/2020 and;
2. Completion of the Tobacco Pledge and Notice during open enrollment stating the member is either not a tobacco user or will complete a tobacco cessation program.

For questions or concerns please contact the Office of Human Resources at 501-686-5650.