

Helpful Information regarding Unemployment Benefits

Individuals who are separated from employment or whose work hours have been significantly reduced due to no fault of their own are eligible to apply for State Unemployment Insurance. All employers in Arkansas pay a state unemployment tax. The Division of Workforce Services (DWS) administers the State Unemployment Insurance program for Arkansas and facilitates employer compliance with the Arkansas Employment Security Law.

Individuals whose Work Location is in another state, while working for UAMS, must apply for unemployment benefits at the designated unemployment office in that state.

Procedure

1. The UAMS Office of Human Resources (OHR) Employee Relations will complete all claim forms and return the forms to the appropriate state unemployment office, in a timely manner.
2. Any questions regarding claim status must be submitted directly to the state unemployment office where the claim was filed.
 - a) Please note it typically takes **21 days** for a determination to be made from the time a claim is first filed.
3. If appealing a benefit determination, the individual should direct all questions on the appeal process to the state unemployment office where the claim was filed.
4. In instances when an employee believes they are the victim of a fraudulent unemployment claim, the employee must file a police report for possible identity theft and immediately notify the designated unemployment office in the state of your Work Location.

Eligibility

1. Employees separated from employment or whose hours are significantly reduced through no fault of their own can apply for unemployment insurance.

Application Process

- a) Claims must be filed with the appropriate state unemployment office.
- b) If your **Work Location** is outside of Arkansas, you must apply in that state.

Resources

- For more details or to access unemployment benefits, visit <https://www.ezarc.adws.arkansas.gov/home>.
- **Unemployment Insurance Service Center:** 1-844-908-2178 (Monday-Friday | 8 a.m. – 3:30 p.m.)