



Various social service agencies manage economic self-sufficiency programs that administer federal, state or local public assistance funds to low-income families and individuals. Eligibility for these programs is determined by an applicant's monthly income. Caseworkers must verify the applicant's employment and income before providing assistance. The Work Number Social Services Verification helps agency workers determine program eligibility, track program benefits, support quality control and investigate potential fraud.

Qualified Social Service Agencies include: government agencies that grant low-income benefits; government agencies that fulfill a legal obligation and possess subpoena power; and non-profit companies with a government contract if administering a low-income program. A private company with a government contract may also qualify as a Social Services Agency for The Work Number if administering a low-income program.

### Typical Social Service Agencies

- Department of Children and Family (*DCF*)
- Department of Economic Security (*DES*)
- Department of Health and Hospitals (*DHH*)
- Department of Health and Human Services (*DHHS*)
- Department of Housing & Urban Development (*HUD*)
- Department of Human Services (*DHS*)
- Department of Justice (*DOJ*)
- Department of Labor (*DOL*)
- Department of Social Services (*DSS*)
- Department of Veterans' Affairs (*VA*)
- Division of Family Services (*DFS*)
- Social Security Administration (*SSA*)
- United States Department of Agriculture (*USDA*)
- Workforce Commission

### Typical Social Services Verification Requests

- Adoption
- Aging Programs
- Alcohol & Drug Programs
- Child Care
- Child Nutrition Programs
- Child Support Enforcement
- Child Welfare
- Community Development Programs
- Daycare Assistance
- Emergency Food Assistance
- Energy Assistance
- Food Stamps
- Foster Care
- General Cash Assistance
- Job Corps
- Medicaid
- Mental Health Programs
- Office of the Attorney General (*OAG*)
- Office of the Inspector General (*OIG*)
- Parole / Work Release Programs
- Project-Based Assistance
- Public Housing Programs
- Section 42 Low Income Housing Tax Credit
- Section 8 Housing Choice Voucher
- Social Security Disability Insurance – Title XVI
- State Children's Health Insurance Program (*SCHIP*)
- Supplemental Security Income (SSI) – Title II
- TANF (Temporary Assistance to Needy Families)
- Ticket-to-Work
- Veterans Benefits
- Vocational Rehabilitation
- Wage Audits
- Welfare Programs
- Welfare to Work (*WTW*)
- Women, Infants and Children (*WIC*)
- Workforce Development
- Workforce Investment Act – Adult, Youth and Dislocated Workers (*WIA*)
- Work-Related Assistance

Social Services Address – TALX Corporation, P.O. Box 66901, St. Louis, MO 63166

Social service verification requests received by your team may be forwarded to TALX for manual processing using this address. If you are sending these documents via a carrier that requires a street address for delivery, please use the following address: *TALX Corporation, 1845 Borman Court, St. Louis, MO 63146, attn: Social Services*. Please note that only social service verification requests should be forwarded to TALX. A written request for a verification from a commercial verifier (mortgage, pre-employment, financial services, etc.) should be returned blank with an instruction to visit [www.theworknumber.com](http://www.theworknumber.com).